









# **WEBSITE - WORDPRESS**

#### Introduction to WordPress and Setting Up Your Website

- Overview of WordPress: What it is, benefits, and applications.
- ☐ Types of WordPress: WordPress.com vs. WordPress.org.
- ← Basics of Domain and Hosting: What they are and how to choose.
- ☐ Installing WordPress: Step-by-step using cPanel or auto-installers.
- ⊆ Exploring the WordPress Dashboard.

#### **Designing Your Website**

- ← Customizing themes using the WordPress Customizer (colors, fonts, logos).
- ← Creating a homepage and defining it as the static homepage.
- ← Introduction to website design principles (responsive design, visual hierarchy).

#### **Adding Content and Creating Pages**

- □ Pages vs. Posts: Differences and use cases.
- ← Creating essential pages: Home, About, Services, and Contact.
- ☐ Introduction to the Block Editor: Adding text, images, videos, and buttons.
- ← Tips for structuring content and improving readability.

#### **Plugins and Enhancing Functionality**

# **Training**

- ← What are plugins? How to find and install them.
- ← Essential plugins for beginners: Contact Form 7, Elementor, Yoast SEO, etc.
- $\ \hookrightarrow$  Adding a contact form and optimizing your site for search engines.
- ← Best practices for managing plugins (updates, avoiding conflicts)

# Launching and Managing Your Website

- Adding a menu and footer.
- Setting up basic security (e.g., limiting login attempts, SSL).
- ← Publishing your website and post-launch management (updates, backups).





# **SEO**

#### Introduction to SEO Basics

#### **Training**

- □ Types of SEO: On-Page, Off-Page, Technical SEO.
- ☐ Understanding how search engines work: Crawling, Indexing, Ranking.
- ← SEO Terminologies: Keywords, SERPs, CTR, DA/PA, Backlinks, etc.

#### **On-Page SEO Fundamentals**

# **Training**

- ☐ Importance of keyword research and keyword intent.
- ← Title Tags, Meta Descriptions, and Header Tags optimization.
- ☐ Image Optimization (Alt Tags, Compressing, Descriptive Filenames).
- ☐ Internal Linking & Content Structure.

#### Off-Page SEO & Link Building

#### **Training**

- $\subseteq$  Link Building: Importance and types (natural, manual, self-created).
- Social Media & Content Promotion for SEO.
- ← Avoiding bad practices: Black-hat SEO, toxic backlinks.

#### **Technical SEO**

# **Training**

- ← Importance of website speed and mobile-friendliness.
- Understanding and fixing crawl errors.
- ← Creating and submitting an XML Sitemap.
- ← Importance of HTTPS, Robots.txt, and Structured Data.

# **Measuring & Improving SEO Performance**

- Overview of Google Analytics and Google Search Console.
- □ Understanding key metrics: Organic Traffic, Bounce Rate, CTR, Impressions.
- → How to audit your website for SEO.
- Gongoing SEO strategies and staying updated with algorithm changes.



# **EMAIL MARKETING**

#### Introduction to Email Marketing & Mailchimp Basics

#### Training

- Overview of Mailchimp: Features, pricing, and applications.
- ← Email Marketing Essentials: Understanding audience, campaigns, and automation.
- Setting up a Mailchimp account and basic navigation

#### **Building & Managing Email Lists**

#### Training

- □ Understanding Email Lists: Segmentation, tags, and groups.
- ← Best practices for collecting email addresses (opt-in forms, GDPR compliance).
- ← Importance of audience segmentation for personalized marketing.

#### **Crafting Effective Email Campaigns**

#### Training

- ⊆ Email Design Basics: Subject lines, content structure, and CTAs.
- ← Overview of Mailchimp's Email Designer: Drag-and-drop editor, templates, and branding.
- □ Previewing, testing, and scheduling campaigns.

#### **Automation & Email Sequences**

#### **Training**

- ← What is Email Automation? Use cases (welcome series, drip campaigns, abandoned cart emails).
- □ Creating automated workflows in Mailchimp.
- ← Using triggers, conditions, and actions in Mailchimp automation.

#### **Tracking Performance & Optimization**

- $\subseteq$  Using Mailchimp's analytics dashboard for performance tracking.
- Gest practices for improving email performance



# **STRATEGY**

#### **Introduction to Digital Marketing Strategy**

#### **Training**

- ← What is Digital Marketing? Overview and Importance.
- ☐ Identifying the Target Audience and Customer Personas.
- □ Understanding Goals, KPIs, and ROI in Digital Marketing.

#### **Digital Marketing Channels Overview**

#### **Training**

- Overview of different Digital Marketing Channels (SEO, Social Media, Content Marketing, Email Marketing, PPC).
- □ Importance of a multi-channel approach.
- ← Understanding the Digital Marketing Funnel: Awareness, Consideration, and Decision stages.

#### **Creating a Digital Marketing Strategy**

#### **Training**

- ← Building a comprehensive Digital Marketing Strategy.
- ← Analyzing competitors and conducting market research.
- Greating a content plan and selecting the right channels.
- $\,\,\hookrightarrow\,$  Budgeting and resource allocation for digital campaigns.

# **CANVA**

#### Introduction to Canva

- Overview of Canva's tools, templates, and design elements.
- ← Best design practices for digital marketing: Typography, color theory, and image selection.





#### **Advanced Canva Tools and Templates**

#### **Training**

- □ Dive deeper into Canva features: Creating multi-page documents, custom templates, and resizing designs.
- ☐ Designing for different platforms (Instagram, Facebook, LinkedIn, etc.).
- ← How to use Canva for different marketing assets: Flyers, banners, email templates.

# **SOCIAL MEDIA**

#### **Social Media Marketing Basics**

#### **Training Session:**

- Overview of Social Media Marketing.
- ← Choosing the right platform for your audience (Facebook, Instagram, LinkedIn, etc.).
- □ Creating an effective social media marketing strategy.
- Content types: Posts, Stories, Reels, Videos, etc.

#### **Social Media Content Creation**

#### **Training Session:**

- Writing engaging social media copy.
- Gest practices for visuals and multimedia.
- $\subseteq$  Understanding user behavior and engagement on different platforms.
- Greating a content calendar for social media.

# **Social Media Strategy**

# **Training Session:**

- □ Creating a social media strategy from scratch.
- Content types: Organic vs. Paid posts.
- Setting objectives, goals, and tracking social media KPIs.
- □ Engagement techniques: responding to comments, polls, and contests.

#### Social Media Ads: Overview

- ← Introduction to Paid Ads: Facebook, Instagram & LinkedIn.
- ← Understanding ad formats: Carousel, Image, Video, Stories Ads.
- Setting up an ad campaign: Objectives, targeting, and budgeting.



#### Facebook & Instagram Ads: Deep Dive

# **Training Session:**

- ← Advanced targeting options (interests, behaviors, demographics).
- ← Understanding Facebook Ad Manager and campaign structure.
- ☐ Budgeting strategies: Cost-per-click (CPC) vs. Cost-per-impression (CPM).

#### **Analytics & Tracking for Social Media**

#### **Training Session:**

- ← Introduction to Social Media Analytics: Metrics to track (engagement, reach, impressions).
- ☐ Using platform insights: Facebook Insights, Instagram Analytics, LinkedIn Analytics.
- ☐ Tools for advanced analytics (Google Analytics, Hootsuite, Sprout Social).

# Ads

#### Introduction to Search Engine Marketing (SEM)

#### **Training Session:**

- ← Introduction to Google Ads: Campaign setup, bidding strategies, and keywords.
- ☐ Understanding Google Ads metrics: Impressions, clicks, CPC, ROI.

# **Advanced Google Ads**

- □ Deep dive into Google Ads: Search vs. Display campaigns.
- □ Using Ad Extensions and Dynamic Ads.
- ← Understanding Quality Score and how to improve it.
- ← Optimizing campaigns based on performance data





# **Meta Ads**

#### Introduction to Meta Ads

- Overview of Meta Ads (Facebook & Instagram Ads).
- ☐ Types of Meta Ads: Awareness, Consideration, and Conversion.

#### Ad Account Basics & Setup

- ⊆ Setting up a Meta Business Account.
- □ Navigating Meta Ads Manager.



# **Understanding Ad Objectives**

- ← Overview of campaign objectives: Awareness, Traffic, Engagement, Leads, Sales.
- ← Choosing the right objective based on business goals

#### **Targeting & Budgeting**

- ← Audience targeting: Demographics, Interests, Behaviors, and Lookalike Audiences.
- Setting a budget: Daily vs. Lifetime.
- □ Bid strategies and optimization.

# **Practice Session:**

# Setting Up a Campaign

# **Designing Ads**

- □ Create a compelling ad with
- G Preview the ad to ensure it aligns with the objective.

# **Review & Optimization of Digital Campaigns**

- $\subseteq$  How to analyze and improve your digital campaigns.
- ← Using data and analytics to refine strategy (A/B testing, refining target audiences).
- ← Reviewing the overall performance: Social media, ads, SEO, content marketing.
- ← Continuous improvement and staying updated with digital trends.



# **FUNNELS**

#### **Introduction to Digital Marketing Funnels**

#### **Training Session:**

- □ Importance of funnels in marketing strategy.
- ← Overview of tools to build and track funnels (Google Analytics, HubSpot, ClickFunnels, etc.).
- ⊆ Examples of successful funnels across industries.

#### **Building Awareness and Lead Generation Strategies**

#### **Training Session:**

- Strategies to drive traffic at the top of the funnel (SEO, content marketing, social media ads).
- ← Lead magnets: Free resources, eBooks, webinars, and how they attract leads.
- □ Landing pages: Design essentials and best practices.
- ☐ Key metrics to measure awareness (website traffic, impressions, click-through rates).

#### Nurturing Leads in the Consideration Stage

#### **Training Session:**

- ← Email marketing and automated workflows to nurture leads.
- ← Retargeting strategies (Google Ads, Facebook Ads) for prospects in the consideration stage.
- ← The role of content: Case studies, testimonials, product demos.
- ← Measuring engagement (email open rates, ad re-engagement metrics).

# **Conversions and Sales Strategies**

# **Training Session:**

- ← Optimizing conversion rates: A/B testing, CTAs, and pricing strategies.
- ← Tools for managing conversions (CRM systems, landing page builders).
- ← Creating compelling offers: Discounts, free trials, limited-time offers.
- ← Metrics to track conversions (conversion rate, cost per conversion, ROI).

# **Retention and Advocacy**

- Strategies for customer retention: Loyalty programs, email newsletters, exclusive content.
- ← Encouraging advocacy: Referral programs, reviews, and user-generated content.
- ☐ Tools for retention and advocacy (Mailchimp, ReferralCandy, Trustpilot).
- G Key metrics to track retention (churn rate, customer lifetime value, net promoter score).

# **WEB ANALYTICS**

#### **Introduction to Web Analytics**

#### **Training Session:**

- ← What is Web Analytics? Importance in digital marketing and decision-making.
- ← Overview of key metrics: Sessions, Users, Bounce Rate, Conversion Rate, etc.
- ☐ Introduction to popular tools: Google Analytics, Adobe Analytics, Matomo.
- ← Setting up Web Analytics: Creating accounts, adding tracking codes.

#### **Understanding User Behavior**

#### **Training Session:**

- ← Analyzing user behavior: Pages per session, average session duration, exit rate.
- ← Tracking user journeys: Entry points, navigation paths, and exit points.
- ← Identifying high-performing and low-performing pages.
- ← Using heatmaps and session recordings to understand user actions (e.g., Hotjar).

#### **Traffic Sources and Audience Segmentation**

#### **Training Session:**

- ← Understanding traffic sources: Direct, organic, referral, social, paid.
- ← Using UTM parameters to track campaigns effectively.
- ← Audience segmentation: Demographics, geographics, device types, and new vs. returning users.
- ← Leveraging audience insights for targeting and personalization.

# **Conversion Tracking and Goals**

- ← Understanding e-commerce tracking: Transactions, revenue, and product performance.
- ← Defining KPIs for various business models (e.g., e-commerce vs. service-based).
- ← Introduction to Google Tag Manager for advanced tracking.

#### Reporting, Insights, and Optimization

#### **Training Session:**

- ← Creating custom reports and dashboards in Google Analytics.
- ☐ Data interpretation: Identifying trends and actionable insights.
- ← Reporting automation tools: Google Data Studio overview.
- ← Optimizing campaigns based on analytics insights (e.g., improving CTR, reducing bounce rates).

#### **Bonus Suggestions:**

- ← Provide downloadable templates for dashboards, reports, and campaign tracking.
- Share a list of additional tools like SEMrush, Ahrefs, and Crazy Egg for expanding their analytics knowledge.

# **ECOMMERCE**

#### Introduction to Shopify and Store Setup

# **Training Session:**

- ← What is Shopify? Benefits of using Shopify for ecommerce.
- Governiew of Shopify plans and pricing.
- □ Exploring the Shopify dashboard: Products, Themes, Settings, and Apps.

# **Adding Products and Managing Inventory**

- German How to add products in Shopify: Title, description, images, pricing, and inventory.
- ← Setting up product categories and collections for better organization.
- ← Managing inventory and setting up stock-keeping units (SKUs).
- Overview of digital vs. physical product setups.

#### **Customizing Your Store Design**

#### **Training Session:**

- ← Choosing the right theme for your Shopify store (free vs. paid themes).
- Customizing the store's look: Logo, fonts, colors, and layout.
- ← Adding essential pages: About Us, Contact Us, FAQ, and Privacy Policy.
- ← Making your store mobile-friendly and responsive.

#### Setting Up Payments, Shipping, and Policies

#### **Training Session:**

- ← Setting up payment gateways (Shopify Payments, PayPal, Stripe).
- ← Configuring shipping settings: Flat rate, free shipping, and local pickup.
- ← Setting up taxes and legal policies (refund, privacy, and terms of service).
- **←** Testing your checkout process.

#### Marketing, Apps, and Launching Your Store

#### **Training Session:**

- ← Introduction to Shopify apps: Email marketing, SEO, and analytics.
- ← Setting up basic SEO for your store: Meta titles, descriptions, and URLs.
- ← Integrating marketing tools (e.g., social media and email campaigns).
- ← Checklist for launching your Shopify store: Testing, reviewing, and publishing.

# **Bonus Suggestions**

- Share a list of Shopify apps for advanced features (e.g., Oberlo for dropshipping, Yotpo for reviews).
- □ Provide a "Post-Launch Checklist" covering analytics setup, ongoing marketing, and performance monitoring.



# **BLOGGING**

#### Introduction to Blogging

#### **Training Session:**

- ← What is blogging? Importance and benefits of starting a blog.
- ← Selecting a niche: Understanding your interests, audience, and market demand.
- Governiew of blogging platforms: WordPress, Blogger, Medium, Wix, etc.

#### **Content Planning and Writing**

#### **Training Session:**

- ← Components of a good blog post: Headline, introduction, body, and conclusion.
- $\subseteq$  Researching topics and creating a content calendar.
- ← Basics of storytelling and using visuals to enhance content.

#### **SEO** and Optimization

#### **Training Session:**

- ← Basics of SEO: Keywords, meta descriptions, alt text, and internal/external links.
- ← Finding the right keywords using free tools (Google Keyword Planner, Ubersuggest).
- ← Optimizing blog posts for search engines.
- ← Understanding on-page and off-page SEO.

# **Blog Design and Promotion**

- Customizing your blog's design: Themes, fonts, colors, and navigation.
- Setting up essential pages: About, Contact, and Privacy Policy.
- ← Introduction to blog monetization: Ads, affiliate marketing, and sponsored posts.
- ← Promoting blogs via social media, email marketing, and forums.





#### **Analytics and Growth Strategies**

#### **Training Session:**

- ☐ Tracking blog performance: Google Analytics basics.
- ☐ Understanding traffic sources and audience behavior.
- ☐ Tips for improving engagement: Comments, CTAs, and interactive content.
- ← Long-term strategies: Consistency, networking, and collaborations.

#### **Bonus Suggestions**

- □ Final Project: Participants publish a complete blog post on their chosen niche, including SEO optimization and promotion.
- ← Share downloadable templates for content planning, SEO checklists, and promotion strategies.
- ← Provide examples of successful blogs in different niches to inspire participants.





# **AI for Digital Marketing**

#### **Topics Covered**

#### Al Design Tools:

- ← Features like Magic Design and Text-to-Image tools.
- ← Hands-on Activity: Create an Instagram post for a product or service.

#### **Content Writing Tools**

- Generating captions, ad copy, and hashtags.
- ← Hands-on Activity: Generate 5 captions for an upcoming campaign.

#### **Al Video Tools:**

- □ Transform text into short videos.
- ☐ Hands-on Activity: Convert a blog into a 1-minute video.

#### Al for Content Ideation:

- □ Tools for blog and social media content ideas.
- ← Hands-on Activity: Generate a 1-week content plan.

#### Al Ad Campaigns:

- □ Creating Al-optimized ad copy and visuals.
- ← Hands-on Activity: Plan a Facebook/Google ad campaign.

# Al for Project Management:

- Streamlining team collaboration and deadlines.
- ← Hands-on Activity: Create a campaign workflow.





# **Digital Marketing Automations**

#### **Introduction to Digital Marketing Automation**

#### What is Marketing Automation?:

- ← Definition and the role of marketing automation in modern digital marketing.
- G How automation saves time and improves efficiency in marketing campaigns.
- Benefits: Lead nurturing, personalized communication, improved customer experience, and data-driven decisions.

#### **Key Components of Marketing Automation:**

- □ Email Marketing Automation.
- Social Media Automation.
- □ Data Analytics and Reporting.

#### **Overview of Popular Marketing Automation Tools**

- □ Tools like Mailchimp & Pabbly.

#### **Practice Session**

#### Hands-on with a Tool: Pabbly for practice

#### **Creating Email Campaigns in Automation Tools**

- Setting up email workflows: Define the goal
   (e.g., lead nurturing, product launch, etc.).
- Personalization and segmentation: Using dynamic content and subscriber data to personalize emails.

#### **Best Practices for Email Automation**

- □ Email frequency and timing: When and how often to send automated emails.
- G How to track email performance: Open rates, click-through rates (CTR), conversion rates, etc.
- □ Optimizing your subject lines, email copy, and calls-to-action (CTAs).

#### **Automating Social Media Campaigns**

- Governiew of social media scheduling tools: Buffer, Hootsuite and Metricool.
- ← How to automate posts on multiple platforms (Facebook, Instagram, Twitter, LinkedIn).
- Using social listening tools to track brand mentions, relevant hashtags, and competitor activities.

# **Freelance**

#### Freelancing Setup - Creating an Online Portfolio

#### Why an Online Portfolio Matters:

- ← The importance of an online portfolio to showcase your skills and experience.
- ☐ Tips for presenting your work effectively, including case studies, process flows, and business analysis documents.

#### **Building Your Portfolio:**

- ← Platforms to create your portfolio: LinkedIn, WordPress, Behance.

# Marketing Yourself as a Freelancer

#### **Building Your Personal Brand:**

- G How to position yourself as a freelancer in the competitive market.
- ← Tips for networking: LinkedIn, attending webinars, joining online communities.
- Gontent marketing strategies to build authority in your field (e.g., writing blogs, case studies, webinars).

# **Pricing Your Freelance Services:**

- Government Grant Gran
- ← Factors that influence pricing: Experience, market demand, project complexity.

#### **Managing Client Expectations & Communication**

#### **Client Relationship Management:**

- 4 How to manage client expectations and maintain positive relationships throughout the project.
- ← Setting clear project milestones, deadlines, and communication protocols.

#### **Effective Communication**

- Gest practices for email, video calls, and in-person meetings with clients.
- ← Importance of active listening and feedback loops to refine requirements and project deliverables.

#### **Contract Management & Legalities of Freelancing**

#### **Freelance Contracts:**

- ← Understanding the importance of having a contract for each freelance project.
- ← Key elements to include in a contract: Scope of work, payment terms, confidentiality, and timelines.

#### Freelance Legalities:

- ← Setting up your business structure (sole proprietor, LLC, etc.).
- ← Taxes and invoicing: How to manage your freelance finances, tax liabilities, and invoicing practices.

#### **Time Management for Freelancers**

# Time Management Tools and Techniques

- □ The importance of time management as a freelancer:
   Pomodoro Technique, Time Blocking, and Task Prioritization.
- ☐ Tools for managing your time and tasks: Trello, Asana, ClickUp.

# **Balancing Multiple Projects:**

- $\subseteq$  How to manage multiple clients and projects simultaneously without burnout.
- ← Setting realistic deadlines and avoiding over-promising to clients.





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